App. Ser. No.: 10/666,899 Atty. Dkt. No. ROC920030162US1

PS Ref. No.: 1032.010982 (IBMK30162)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Richard D. Dettinger et al.

Filed: September 18, 2003

Group Art Unit:

2195

Serial No.: 10/666,899 തതതതത

Examiner:

Michael P. Wilser

Confirmation No.: 8513

SERVICE AND RECOVERY USING MULTI-FLOW REDUNDANT REQUEST

PROCESSING

MAIL STOP AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

CERTIFICATE OF MAILING OR TRANSMISSION

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop AF, Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, or facsimile transmitted to the U.S. Patent and Trademark Office to fax number 571-273-8300 to the attention of Examiner Michael P. Wilser, or electronically transmitted via EFS-Web, on the date shown below:

January 14, 2008

/Jon K. Stewart/

Jon K. Stewart Date

RESPONSE TO FINAL OFFICE ACTION DATED NOVEMBER 13, 2007

In response to the Final Office Action dated November 13, 2007, having a shortened statutory period for response set to expire on February 13, 2008, please enter this response and reconsider the claims pending in the application for reasons discussed below. This response is filed within two months of the date of the Final Office Action. While no fees are believed due, the Commissioner is hereby authorized to charge counsel's Deposit Account No. 09-0465/ROC920030162US1 for any fees, including extension of time fees or excess claim fees, required to make this response timely and acceptable to the Office.

Amendments to the Specification begin on page 2 of this paper. Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper. Remarks/Arguments begin on page 12 of this paper.